

CONVENTION CENTER TELECOMMUNICATIONS & NETWORK SERVICES ORDER FORM

AMERICASMART® ■ ATLANTA - Technology Services

240 Peachtree St. NW Suite 2200, Atlanta, GA 30303

Email: internet@andmore.com

Event Name: _____ Event Dates: _____

AmericasMart Building: ___①___ ② ___③___ Floor: _____ Space Number: _____

CUSTOMER CONTACT INFORMATION

Contact Name: _____ Company Name: _____

Billing Address: _____

City: _____ State: _____ Zip: _____

Business Phone: _____ Fax: _____

Email Address: _____ Onsite Cell: _____

WIRELESS INTERNET & NETWORK SERVICES

Free 5Mbps Wireless Internet Access is available on all convention, meeting, and events floors. Simply connect to the wireless network AmericasMart once you are onsite. If you need to pre-purchase dedicated Wi-Fi service for attendees or staff, please email internet@andmore.com. If you require a dedicated, wired or wireless connection, please order one of the services below.

WIRELESS INTERNET SERVICES		DAILY RATE	QUANTITY	TOTAL
WIRELESS Internet: High Speed Internet Access (HSIA)		\$20 per user /		
Service 11 – 99 users	Up to 100Mbps	\$25 per user		
100 – 299 users	Up to 100Mbps	\$17 per user /		
		\$22 per user		
300 – 499 users	Up to 100Mbps	\$14 per user /		
		\$19 per user		
500+ USERS	Up to 100Mbps	\$10 per user /		
		\$15 per user		
SUBTOTAL WIRELESS INTERNET SERVICES				
WIRED INTERNET & NETWORK SERVICES		DAILY RATE	QUANTITY	TOTAL
High Speed Internet Access (HSIA) 100Mbps		\$ 750.00		
High Speed Internet Access (HSIA) 500M - 1G		\$ 1,250.00		
PUBLIC IP ADDRESS		\$ 100.00		
INSTALLATION FEE (\$200.00 PER LINE ORDERED)		\$ 200.00		
SUBTOTAL INTERNET & NETWORK SERVICES				
Customer is responsible for supplying their own Laptop or PC. A Managed Switch is required for HSIA Wired devices. Customer also responsible for ordering the necessary electrical services.				
EXPEDITE FEE - ONLY IF ORDER IS RECEIVED AFTER DEADLINE*		\$ 100.00		
TOTAL TELECOMMUNICATION AND INTERNET & NETWORK SERVICES				

***IMPORTANT NOTE:** Orders must be received within two (2) weeks of the requested installation date. Any orders received after the deadline date will be charged an expedite fee. There are no refunds.

Interested in a technology service not on this order form. Please email internet@andmore.com and we will try to accommodate your request.

I have read and understand the Client Service Agreement, and I authorize these services to be ordered.

Authorized Signature: _____ Date: _____

CLIENT SERVICE AGREEMENT

General Terms & Conditions

Any individual or entity receiving any product or service from AmericasMart Real Estate, LLC, (AMRE) shall hereafter be referred to as Client. By accepting products and/or services provided by AMRE, Client agrees to observe and abide by all of the provisions, terms, and requirements specified in this document.

Billing

AmericasMart shall bill Client for Services at the published rate prior to services rendered. If Client fails to return the modem and/or analog phone set on the disconnect date, AmericasMart shall bill client a lost modem fee and/or lost phone set fee.

Disclaimer of Liability

Client acknowledges that AmericasMart makes no warranty of any kind, expressed or implied, regarding the reliability or suitability for a particular purpose of its services. AmericasMart disclaims any warranty of merchantability or fitness for a particular purpose. Client acknowledges and understands that AmericasMart exercises no control over the nature, content, or reliability of the information delivered to Client from the Internet via AmericasMart. Client acknowledges that AmericasMart is not liable for any errors or interruption in Internet access service provided to Client, whether within or outside the control of AmericasMart. Under no circumstances shall AmericasMart be held responsible for damages or loss suffered by Client, including but not limited to special, incidental, consequential, or punitive damages, as a result of Client's or AmericasMart's or a third party's negligence, fault, misconduct, or failure to perform. Client acknowledges that Internet access service may be temporarily unavailable for scheduled or unscheduled maintenance, and for other reasons within and outside the control of AmericasMart. Under no circumstances do any such errors, loss, delays, loss of information, or interruptions in service nullify or modify this agreement or any other agreement or contract entered into by AmericasMart and Client. AmericasMart reserves the right to refuse or terminate service to Client at any time.

Client Responsibility

Client is responsible for protecting all account passwords and for any authorized or unauthorized use made of Client's account. Client agrees to comply with the rules appropriate to any network to which Client may gain access via the services of AmericasMart. Client acknowledges that any proprietary, confidential, or otherwise valuable information that Client desires to keep confidential should not be transmitted over any part of the Internet without encryption, nor reside without firewall protection on computers connected to the Internet. Client will not transmit or make available to the Internet any material that is illegal, libelous, tortuous, or likely to result in action against AmericasMart or its clients. Client agrees that under no circumstances will the Client use AmericasMart's equipment and/or electronic mail addresses in connection with the sending of unsolicited electronic mail messages, commercial or otherwise, including, but not limited to, the sending of unsolicited mass mailings from another service which in any way implicates the use of AmericasMart's service, equipment or any AmericasMart electronic mail address.

Refunds/Collections

There are no refunds. All payments are non-refundable. Defective hardware will be replaced within one (1) day of notification. In the event Exhibitor fails to pay any amount hereunder as and when the same is due and payable, AmericasMart shall be entitled to, and Exhibitor agrees to pay, interest on such unpaid amount at the same rate of eighteen percent (18%) per annum, together with all costs incurred by AmericasMart in collecting such amounts, including without limitation, AmericasMart's administrative costs (not to exceed five percent (5%) of the amount collected, and AmericasMart's actual attorney's fees.

Installation Support

AmericasMart shall provide support to the customer to establish dedicated connectivity between the Modem supplied and configured by AmericasMart and the Internet. AmericasMart may supply a public IP address to customer for an additional charge of \$100.00 per public IP which may be used to connect from the Internet. AmericasMart does not guarantee phone number, until the services have been connected and/or installed.

PAYMENT INFORMATION

Payment link will be sent via email. Email address: _____